

CORE ISSUES

Facility	License #	Physical Address	Phone Number
Shodair Children's Hospital	13007	2755 Colonial Dr	406-444-7500
Administrator	City	Zip Code	Survey Date
Craig Aasved	Helena	59604	06/25/2021
Survey Team Leader	Survey Type		Response Due
Taylor, Jasmine	Complaint Inspection		07/05/2021

Item #	Rule ()	Description
1	53-21-146-1 Right to be free from physical restraint	<p>The surveyor’s review of Progress Notes, 24 Hour RN Notes, Psychiatric Progress Notes, and Primary Therapist SOAP notes dated 04/09/2021 – 04/21/2021, review of video footage dated 04/09/2021 – 04/21/2021, and interview with 15 staff on 06/22/2021 – 06/24/2021.</p> <p>FINDINGS:</p> <p>1) Patient #1’s right to be free from isolation was violated for a period of 11 days. Patient #1 was isolated in the “staging area” from 04/09/2021 – 04/21/2021. The “staging area” is a locked area directly outside of the seclusion rooms. The area is separated from the therapeutic milieu and is locked at all times. Patient #1 was alone in the room for the 11 days and did not have contact with peers. The facility did not have written orders by a professional person that explains the rationale for the action. The seclusion was not limited to the duration of the emergency situation. Clinical notes show that the patient did not display any physical aggression after the initial incident on 04/09/2021. During this timeframe, other patients would pass through the hallway to access the</p>

		<p>courtyard. During these passes, Patient #1 did not display any physical aggression towards the other patients.</p> <p>PLAN OF CORRECTION</p> <p>Shodair has created a policy that outlines the proper use of the Special Care Area (attached). This policy requires that patients voluntarily use the area as a space place to take personal time and space away from a high-stimulus environment. This intervention is meant to be an early stage of de-escalation. Patients may only use the area for 30 minutes, at which point the unit nurse or the attending provider needs to assess the patient face-to-face to identify ways that the patient is able to return safely to the milieu. Patients may use additional time in the area if needed and requested by the patient after assessment. Patients should not use the area during mealtimes. Nurses must clearly document: date initiated, time initiated, and time discontinued; events leading up to the use of the special care area; behaviors or other significant issues while a patient is in the special care area; the patient's response to reintroduction to the milieu; and the rationale for continued use of the area if the patient chooses to remain after 30 minutes. The policy clearly states that this area is not to be used as punishment and is not a seclusion area. Patients may request to leave at any time and must be allowed out. If seclusion is necessary for the safety of the patient and others, Shodair will follow its Restraint and Seclusion policy. Shodair nurses will be trained and must be able to demonstrate competency on the use of this area upon hire and annually thereafter.</p>
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